



Level 2 Award for Door Supervisors in the Private Security

Course Aim

This course is designed to support delegates who are interested in starting a career in the private security industry. It aims to support delegates to build the knowledge and skills needed to work confidently as a door supervisor while understanding safety and security responsibilities.

Who Should Attend?

This course is aimed at delegates who are interested in starting or progressing a career in the frontline of the private security industry. It provides a mix of practical and theoretical training that aims to support delegates applying for an SIA Door Supervisor licence. Delegates who successfully complete this training should be prepared to work in both licensed and unlicensed premises.

Pre-course Requirements

- A Level 3 Emergency First Aid at Work certificate
- ACT Awareness certificate
- ACT Security certificate

Course Duration

This is a 6 day course

Agenda

The course covers the following key areas:

Unit 1: Working in the Private Security Industry

Delegates will explore the foundations of working in security, including:

- Legal aspects of the private security sector
- Health and safety for security operatives
- Fire safety awareness
- Emergency procedures
- Communication skills and customer care

Unit 2: Working as a Door Supervisor

This unit focuses on the responsibilities of a door supervisor, including:

- Behavioural standards and professionalism
- Civil and criminal law relevant to security work
- Searching and handling arrests
- Drug awareness
- Recording incidents and preserving crime scenes
- Licensing law
- Emergency procedures



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Unit 3: Conflict Management

This section focuses on techniques to manage challenging situations safely, including:

- Avoiding conflict and reducing personal risk
- Defusing tense situations
- Resolving conflict and learning from experience
- Applying communication skills in conflict management for door supervisors

Unit 4: Physical Intervention Skills

Practical skills for safely handling physical situations, including:

- Introduction to physical intervention techniques
- Key legislation that underpins safe practices

The final day is dedicated to assessment, allowing delegates to demonstrate their understanding and skills.



Certification

On successful completion of the course, delegates will receive a certificate accredited by Highfield, recognising the knowledge and skills covered during the training.

SIA Door Supervisor Licence:

The SIA Door Supervisor license is separate from this course. Delegates who wish to work as licensed door supervisors must apply for the license directly through the [SIA website](#).